

GENERAL

The 'Company' is Chair Dressers trading as Chair Dressers. The 'Hirer' is any person or company who hires or has agreed to hire Goods from the Company. 'Goods or equipment' means goods provided by the Company in accordance with the Company's standard Terms and Conditions of hire.

ACCEPTANCE OF CONDITIONS

The Hirer's acceptance of goods on hire implies acceptance by signing and agreeing to our Conditions of Hire as given below.

RETENTION OF TITLE

All goods for hire remain the absolute property of the Company and the Hirer undertakes not to sell, offer to sell, assign charge, pledge or underlet, lend or otherwise deal with the products unless agreed otherwise with the Company. All goods for hire remain the absolute property of the Company. All goods for sale remain the absolute property of the Company until full payment has been made. Deliveries to third parties or unoccupied premises are made entirely at the Hirer's risk.

COVER, LOSS OR DAMAGE OF HIRED EQUIPMENT

The Hirer assumes complete responsibility for loss of or damage to the hire products (Other than fair wear and tear) from the time the equipment is left at the venue/premises, until it is collected. The charge will be the cost of replacing the equipment with new stock.

PAYMENT FOR DAMAGED OR MISSING ITEMS

By signing to accept our terms and conditions you are happy for us to take payment for any missing/damaged items at replacement cost. We will remind you 4 weeks in advance of the event that we will require a security deposit on top of the full hire cost with respect to any missing/damaged goods should there be any. The security deposit will be refunded as soon as the items are returned complete and undamaged. If we do need to make a charge against your security deposit we will include a description of the goods that were missing/damaged along with your receipt. If you are able to send any missing items back we will be happy to refund you.

HIRED DECORATIONS

When hiring any decorations as part of a display, we do stress not to let your guests remove any of the items from the display. All of the items on the displays are counted before we leave and will be recounted when we come to pick the goods up. Anything missing will be charged against your security deposit.

VENUES

We always suggest that you let your venue know the final quantity of chairs and tables you require for them to prepare the room with.

FREE DELIVERY

Free delivery is for venues that are within a 15 mile radius of Maidstone, Kent and have a minimum spend of £125.00 For orders less than the minimum spend, there may be an additional charge for delivery and collection. Please contact us for more information.

HIRE CHARGES - PERIOD OF HIRE

Prices quoted are for one days hire only unless otherwise stated. Subsequent days will be charged at a day rate unless a special agreement has been arranged prior to the event between the Company and the Hirer. The hire charge for the products commences from the time that we dress the venue, and continues until the equipment is collected. The Company will require a non-refundable deposit of £50.00 to secure your event booking. The full balance, plus a security deposit, is due 3 weeks prior to your event date and an invoice will be sent 4 weeks in advance. If payment is not received before this time, we will assume our services are no longer required and will automatically cancel the order. The £50.00 deposit will not be refunded. Once the invoice has been paid we cannot refund

any items that are no longer required but can exchange items. Last minute orders - We can accept last minute orders depending on availability. Full payment is required at time of booking for orders required within 21 days.

LOST, STOLEN OR DAMAGED EQUIPMENT

In the event of loss or theft of the hire equipment the Company will invoice the Hirer in full for replacement of the equipment. In the event of damage to the goods, the company will, at its option, charge the Hirer in full for the repairs of the goods at cost of new stock. All Goods hired must be returned in the same quantity and condition that the Hirer received them in, this means no tears, rips, un-removable stains, or holes. Full replacement cost will apply to any chair cover or sash that the Company deems unsuitable or missing upon return of the order.

CHARGES FOR REPLACEMENT OF ITEMS HIRED

£10.00 per chair cover and/or £2.50 a sash. Please contact us for other prices of goods hired. All costs taken are at replacement cost. Replacement costs are the responsibility of the Hirer. As a result of any lost merchandise, the Hirer forfeits their right to any refunds or reimbursements. The Hirer will also be billed for any excessive cleaning that is needed upon return of the rental items. The decision for replacement, repair costs, cleaning fees is at the discretion of the Company.

CHANGES TO AN ORDER

You can make changes to your order up to the point of 4 weeks in advance of the event. Significant changes to an order may change the quote you originally obtained and therefore we reserve the right to change the original quote. Once the invoice has been paid we are unable to offer any refunds for unwanted goods but can offer exchanges. Items can be added on as long as they are in stock at any point.

CANCELLATION

Cancellation by the Hirer will result in the forfeit of the £50.00 deposit and of the full amount if cancellation is 3 weeks prior to the event. Cancellation must be advised in writing. If a security deposit has been paid it will be refunded. If the company cancel a customer's booking due to unforeseen circumstances we will do so in writing or by email returning any deposits paid and will recommend another reputable company.

TERMINATION OF LIABILITY

The Company shall be relieved of all liability for obligations incurred to the Hirer and any other third party. The Company shall not be responsible for death, injury or damage to persons or property howsoever sustained arising from the misuse of any goods under hire. The Company shall be under no liability in respect of any defect arising from wilful damage, abnormal usage conditions, failure to follow our verbal or written instructions or misuse of our products. Except in the case of death or personal injury caused by our negligence, we shall not be liable by reason of any representation or any implied warranty, condition or other term, or any duty at common law or under these terms and conditions, for any special, indirect or consequential damage.

AVAILABILITY OF PRODUCTS

Colour shade and specification of all products are subject to availability.

QUANTITY OF EQUIPMENT REQUIRED

If you are unsure of the quantities of the equipment you require yet please don't worry we just require an estimate for now, until 4 weeks before the event when we will require the full amount to invoice. Once the invoice has been paid we are unable to issue refunds on products no longer required but can exchange the hired items for something else the same price or more.

LAW

This contract shall be governed by English Law in the Courts of England.